

EIGHT KINRARA

SERVICED APARTMENT

JMB Eight Kinrara Serviced Apartment
A-01-03 Jalan BK5A/1, Bandar Kinrara, Puchong, 47180, Selangor
Tel: 016-9223356 Email: 8kinrara.jmb@gmail.com

Date : 28th February 2023

Hunt Property Management Sdn. Bhd.

Ground Floor, Commerce One,
Lorong 2/137C,
Off Jalan Kelang Lama,
58000 Kuala Lumpur

Attention: Mr Mong

Dear Sir

BEST DECISION MADE

On the behalf the JMB Eight Kinrara Serviced Apartment, we considered ourselves lucky to have appointed **Hunt Property Management Sdn. Bhd.**, to manage our **Eight Kinrara Serviced Apartment**. Although it has only being 8 months since the appointment, your Company had managed to stabilize the building by catching up with operational and administrative backlogs built over the last few years. We truly appreciate the time and the efforts spent in placing your full focus here during our challenging times.

We also would like to take a moment to recognize some of accomplishments that have been achieved by your team in this short period, better than expectations, among others:

- Completed the Building Audit during the takeover period
- Total makeover of landscape project
- Waterproofing works for the major leaking issues at Rooftop, Flat Roof & External Wall
- Identified the Risk of a Failed Fire Protection System and acted swiftly by appointing the right person to rectify the old and current issues
- Sump pump and Swimming Pool pump rectification
- Replacements of popped up tiles at levels 5,17,19,20,24 & 25
- Installed access to level 2 Podium and Stairs to Rooftop for low level pipe racks to ease cleaning work
- Upgraded plus on-going trouble shooting of CCTV systems including Cameras and installation of Wireless transmitter to Lifts
- Handling of Hardcore defaulters by instalment plans and thus reducing defaulters
- Proposal to handle frequent lift breakdowns and its step-by-step improvements
- Reviewed all necessary Licenses, Certifications, Statutory Requirements and Ensuring renewals are executed on time

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Thank you for having such a well-managed team to keep track on what needs to be done and finding ways to improve further on the management of our building. This is even better with the support and backup of HQ staff in times of need.

Last but not least, we are impressed when the management of Hunt Property Management gets involved directly regardless of rank from Directors to Senior Management staff. They are even on site to work together with the JMB and the MO Staff to ensure smooth running of the office especially at the initial stage.

We agreed that this was the best decision the JMB had ever made, especially so in helping us to ride thru these challenging times with lots of backlog issues. Together, we trust that we will gain our Resident's recognition on a job well done in the upcoming AGM which will be held soon.

Thank you again for the opportunity to work with you and your team as the Managing Agent for Eight Kinrara Serviced Apartment.

Regards,

Yours faithfully



Yap Sook Har

Chairlady (Term: 2022/2023)

For and on behalf of JMB Eight Kinrara Serviced Apartment